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Brennans Pharmacy are aware of the need to protect the privacy of patient information. With this in mind, we endeavour to respect the privacy of visitors to this website as itemised in our Privacy Policy:

REGISTRATION

Visitors to this website may be required to register in order to use its facilities. There are 2 levels of registration currently available:

Basic (requiring basic information about you) – which will give enable you to purchase items in the online store.

Enhanced (requiring the same information as basic registration together with your date of birth and gender enabling us to help verify prescriptions) – which is needed to order prescriptions

We are not under any obligation to accept a request for registration and reserve the right to suspend or terminate access at any time if your continued use is believed to prejudice us or other users. By registering to use this website you confirm that the information you provide during the registration process is accurate and complete. You agree to update your registration details promptly if they change. All registration information you provide will be kept secure and processed in accordance with our privacy policy

USERNAMES AND PASSWORDS

During the registration process you may be allocated, or invited to choose, your own username and password which will be unique to you. You are responsible for keeping your username and password confidential and for ensuring that they are not used by any other person.

OFFERS, PROMOTIONS, SOFTWARE AND DOWNLOADS

Brennans Pharmacy may promote goods or services on this website or through other direct marketing initiatives or may make software and other materials available for you to purchase or download. Whilst we try to encourage third parties to offer good quality products, and services and materials at competitive prices we have no control over them or other third parties, we do not endorse the products or services they offer, or give you any assurance that they will be suitable for your needs. It is your responsibility to satisfy yourself in this regard and we have no liability in connection with the same.

WEBSITE AVAILABILITY

This website is provided free of charge and we make no guarantee that it will be uninterrupted or error free. We reserve the right to modify, suspend or withdraw the whole or any part of the website or any of its content at any time without notice and without incurring any liability.

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LINKS FROM THIS WEBSITE

We may, provide links from this website to websites that are owned and controlled by third parties. These links are provided only for your convenience and we have no control over and will have no liability in respect of those websites.

SECURITY

We employ security technology as detailed in our privacy policy however, Internet transmissions are never completely private or secure and there is a risk, therefore, that any message or information you send to us from this website may be intercepted and potentially read by others. We will have no liability in respect of any transmissions you send to us and you do so entirely at your own risk.

PLACING AN ORDER

It is your responsibility to check that your order is accurate before submitting it to us.

PRICING

All prices on this website are in pounds sterling and include VAT unless expressly stated otherwise. We take care to ensure that all pricing information on our website is accurate but occasionally there may be an error. We verify pricing at our dispatch centre. If the correct price is lower than that on the website at the time you place your order, we will charge you the lower price. If the correct price is higher than that on the website, we will try to contact you for instructions using the information provided on your order and give you the choice of cancelling your order or paying the correct price.

POSTAGE AND PACKING

Postage and packing costs will be added to the cost of your order and will depend on the total cost of the items you order and, where delivery options are provided, the option you choose. The postage and packing charge you will pay will be displayed on screen before you confirm your order to us. Where multiple items are included in one order, we may despatch the items separately, in which case, you will only be charged one postage and packing charge. Postal charges vary for UK, Europe and Rest of World; these are displayed prior to purchase.

PAYMENT AND REFUNDS

In providing payment card details, you confirm that you are authorised to use the card and authorise us or our payment service provider to take payment in full for the items in your order, postage and packing charges and any other charges that become due to us under these terms. Refunds, if applicable, will only be made using the payment gateway (eg PayPal or Protx) and/or to the card originally used for payment.

NON-AVAILABILITY/SUBSTITUTES

We reserve the right to change the specification of items which are required to conform to any applicable standards or European Union requirements. We try to have sufficient stocks of goods to meet demand but occasionally, items may be out of stock or unavailable from our suppliers. All items sold through this website are subject to availability.

ORDER DELIVERY

We aim to despatch orders within 3-5 working days to the address provided by you in your order. Delivery timescales are estimates only. If you do not receive your order within 30 days of us confirming your order you must notify us and we will investigate the non-delivery provided you cooperate with the investigation.

Thank you